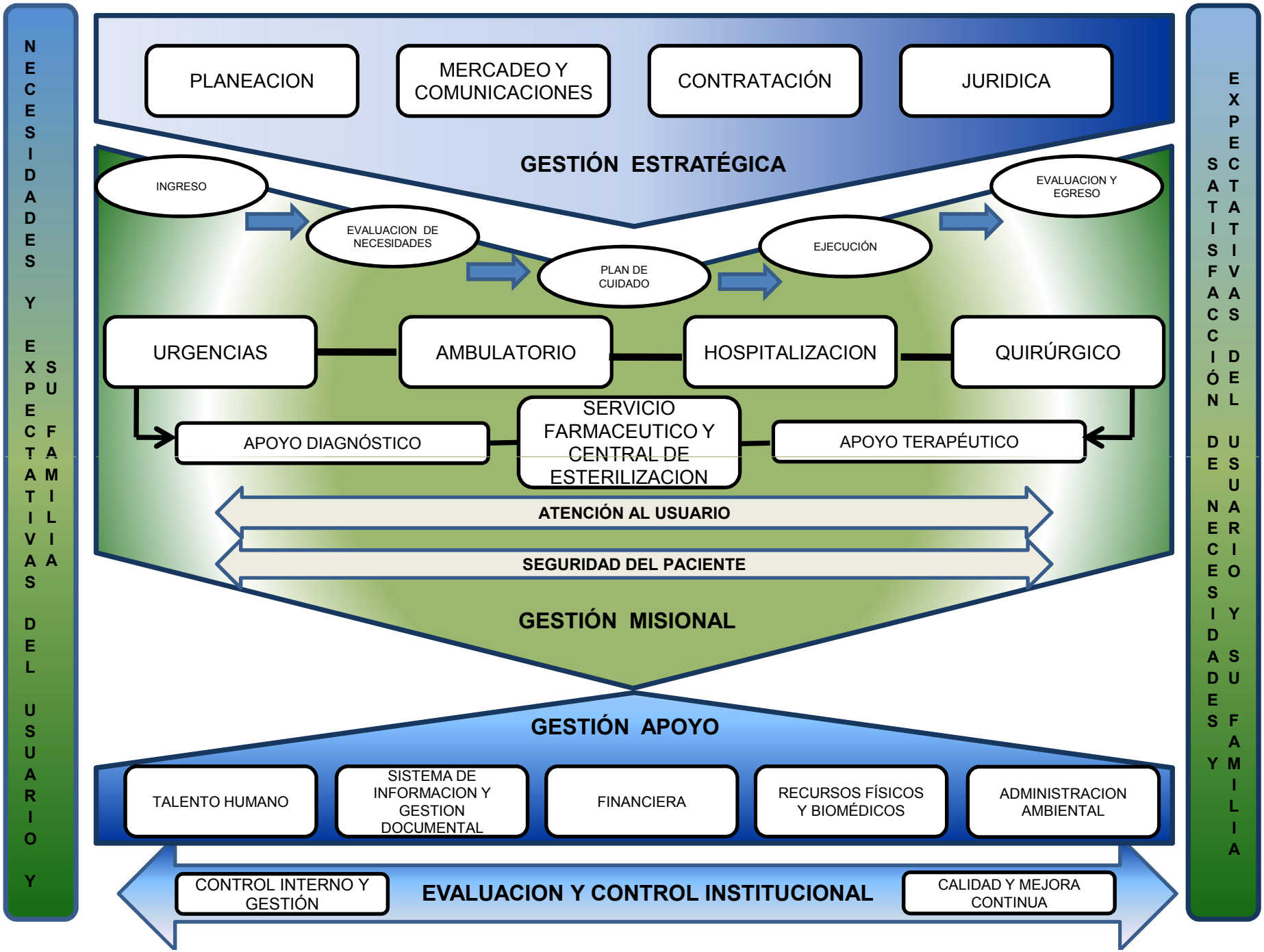MAPA DE PROCESOS HOSPITAL SAN JUAN DE DIOS ESE RIONEGRO